

# DS IDMA Membership Policy

*Updated June 2024*

Please read these policies regarding your purchase and use of the Doulagivers Specialist International Doulagivers Membership Association (DS IDMA) subscription (“Membership”). If you join the Facebook group that is offered with the membership, you are also subject to the Community Guidelines (below). Additionally, your use of the membership is subject to our general [Terms of Use](#) and [Privacy Policy](#).

If you have any questions, please email us at [support@doulagivers.com](mailto:support@doulagivers.com)

**REFUNDS:** If you decide DS IDMA is not for you, you can cancel your subscription within 7 days of your purchase to receive a full refund, except for purchase to take the Re-certification exam. Upon cancellation, you will no longer have access to the product or the Facebook group. Refunds are only available for initial purchases, not on subscription renewals nor for purchasing to take the Re-certification exam.

**CANCELLATION:** After 7 days from original purchase, if you decide DS IDMA is not for you, you can cancel your subscription renewal. Canceling the membership renewal prevents your payment method from being charged again when your subscription period ends (monthly, quarterly, annual, or other, depending on which plan you purchased). You’ll continue to be able to access and benefit from the membership, including the Facebook group, through the last day of your subscription.

**Please fill out [this form](#) to process your request for a refund or cancellation.** To ensure your request is successful, you must provide the same email address with which you enrolled. We cannot initiate requests through the Facebook group or any other social media.

Please do not initiate a dispute claim directly with your credit card company as your first step – we are here to help: [support@doulagivers.com](mailto:support@doulagivers.com)

**DEFAULTS:** If your payment method cannot be processed for any of the payments, you'll be contacted. Your access to membership may be suspended until your payments are current.

### **MAKING PHYSICAL OR DIGITAL COPIES, PRINTING, SHARING**

**MATERIALS:** You may print or make paper or digital copies for your own personal use only. Any other copying or distribution by any means is strictly prohibited by law. You may not upload membership content to third-party software (e.g., training apps). You may not share your login information with others. *All membership materials are copyright protected and are the property of Doulagivers LLC.* Please see [Terms of Use](#) for details.

**MEDICAL ADVICE:** None of the content in the membership materials constitutes medical advice and is not intended to be a substitute for medical advice, diagnosis, or treatment. Always seek the advice of your physician or other qualified health provider with any questions you may have regarding a medical condition. We also advise you to consult with your medical doctor before changing your diet or lifestyle. Never disregard professional medical advice or delay seeking it as a result of your use of membership. We make no guarantees about your experience or results from your use of membership and you release Doulagivers LLC, its officers, employees, and consultants of any liability relating to your use. Please see [Terms of Use](#) for details.

**LEGAL ADVICE:** None of the content in the membership materials constitutes legal advice. Always seek the advice of your attorney or other qualified legal advisor with any questions you may have about the law. We make no guarantees about your experience or results from your use of membership and you release Doulagivers LLC, its officers, employees, and consultants of any liability relating to your use. Please see [Terms of Use](#) for details.

**ADDITIONAL PROVISIONS:** We reserve the right at our discretion to deny access to or remove customers from membership at any time for any reason.

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### **DS IDMA Community Rules**

**OUR MISSION:** DS IDMA supports our members' commitment to being the best Doulagiver Practitioner Possible and at the same time supporting your individual

growth. Respectful spiritual conversations are welcome. Politics should be discussed elsewhere.

**BE RESPONSIBLE FOR THE ENERGY YOU BRING:** Keep it positive and elevated. Avoid rants, they're draining (on you / others). That doesn't mean you can't share what's going on. Just do it mindfully. Posts we determine disruptive will be removed.

**POSTING ETIQUETTE:** Post content that's meant for this group, not reposts. Info from other groups can be shared, as long as it isn't promotional. And please don't monopolize the community by overposting. Support others.

**BE KIND, COURTEOUS AND RESPECTFUL:** We cultivate a safe space and will remove posts or membership of anyone we determine disruptive. Don't belittle, criticize, question people's decisions or judge. Kindness is the rule.

**NO HATE SPEECH OR BULLYING:** Degrading posts will be removed & membership revoked. We have no tolerance for racism, discrimination, bigotry, hate speech. Support@Doulagivers.com w/ issues. The Doulagivers team will handle it, not you.

**NO SELLING, SOLICITING OR PROMOTING:** If you've come to this space to gain more clients, customers or followers, this is not the place for you. Please don't solicit members for donations, votes, contests, or other purposes.

**DO NOT CREATE OUTSIDE GROUPS:** Do not create or join other Facebook groups or websites that are an offshoot of this community. You may not recruit or recommend (publicly or privately) such groups within this community.

**NO COACHING, MEDICAL or LEGAL ADVICE:** All community interaction and content provided is for mutual support and educational purposes and not a substitute for medical and/or legal care. Take advice from other participants at your own risk.

**WHAT'S SHARED HERE, STAYS HERE:** Please do not distribute DS IDMA content or other participant's content outside the group, or upload to any third-party software. Respect the privacy of the community and our copyright.

**RULE BREAKING WILL RESULT IN CONTENT / POST REMOVAL:** All determinations regarding this group, its members, and these guidelines are at

our sole discretion and are final. By joining, you indemnify us of all liability relating to this group and members.

**YOU ARE SUBJECT TO DOULAGIVERS LLC POLICIES:** By participating in the Community, you are also subject to the DS IDMA Membership Policy, above. These policies may change at any time without notice.